4. If you answered 'no' to question 3, what information are you looking for

1. Looking for ABE/GED/High School Diploma

2. Internal dept are difficult to find

3. you do not have the library listed

4. I would like to access the daily FYI form the home page with one click, currently the link provided through links does not work!

5. Technical training for private businesses.

6. Where is the Library Listing Located? This is very confusing.

7. It is difficult to find the individual department web pages. The CougarTrax link should be easier to find.

8. FERPA information

9. It is not always very easy to find information about different programs or departments,

5. What do you like most about our site?

1. pictures

2. Easy to find things

3. [No Answer Entered]

4. Nothing

6. What do you like least about our site?

1. It's hard to find things (too many layers) and with non-intuitive links
Difficult to find degree offerings & requirements

2. Too many pages to get to the page I wanted. Hard to move around.

3. Some parts of the site are very outdated. The HR website looks like a website from the early days of the internet.

4. Needs to be more automated - through and through

5. It's hard to find forms & documents that students need. It's buried on the Current Student's page, which makes it hard for students to find and hard for a staff member to give directions to the forms. This link needs to be more prominent on the page. Important dates to remember are also hard to find for students. These need to be prominently listed so students know what time of the term it is. CougarTrax is also hard to find...granted it's on the front page, put it's not highlighted or anything. This needs to be highlighted more.

6. Nothing.

7. Not easy to find departments and the departments all look different once you get there.

8. For one of most popluar programs on campus there is not a direct link to the department.

9. It can be difficult to get to things sometimes. For example, the cougartrax link is tiny, some staff links are one click from the staff page, but others require more digging (duplication vs. business office vs. HR, etc).

10. Not enough information and poorly organized

11. I don't feel some of the sites I am looking for are in "logical" locations

12. Information needs to be updated more often.

13. It is too hard to navigate and find things.

14. It's difficult to explain to other staff how to access some of the online resources. Some are given shortcuts on the menu on the right side of the screen, and others are not.

15. Lack of information, layout is confusing

16. Difficulty in finding things.

17. Difficult to find what I'm looking for ... have to drill into the site too many times ...

18. I think the home page is too busy. It is also not new user friendly. The idea should be to invite new students and to serve current studens. faculty/staff should get have less of a presence.

19. It is not as intuitive as I would like.

20. It is not always very easy to find information about different programs or departments, It is difficult to explain to the public how to find some site locations.

7. What would you like to see improved on our site?

1. Stories about people are nice, but they're taking up prime space where people are looking for more useful info

2. easier to move around, find information

3. A uniform look throughout the entire website

4. Automation

5. See above.

6. Keep up the new information about students, staff and faculty.

7. what I said in number six above.

8. On the home page a link to Adult High School Diploma Program/GED.

9. Need video content

10. The HR website is worse than horrible. It is almost impossible to find anything on there. Can a few resources (including a spell check) be thrown their way?

11. Great job by the group who upgraded the web site a year ago; it would be nice to see that energy and focus on the web site continue.

12. It needs to be simple and easier links or links that work.

13. Direction connections to training for businesses.

14. More department web pages.

15. Look at MHCC web site. It is easy to navigate through.

16. need more direct links to different sites

17. Try using student pictures of a variety of students instead of just the "popular" students, and staff as students.

18. I need to take responsibility for my own department, so will start there.

8. What other information would you find helpful on our site?

1. I'd like to be able to find degree information and student services more easily

2. I would like to see the Department pages to be more uniform. The Emergency Management, HR, and other sites are not like the rest of the website pages.

3. The site has improved over the past couple of years, so please keep moving forward and obtaining input on the improvements. Thank you

4. Make links and pages more simple. Stick to the needed information so that students don't have to wade through a bunch of text to find what they are looking for.

5. Site index for easy asscess especially for new students

10. Additional Comments:

1. The graphics design and layout of most of the pages is excellent. Then you go to the HR section of the website and I was left wondering what happened?

2. I love the staff/student's stories that are posted. They need to be updated more often though.

3. Why was the Big Read event image changed? I understood it when it looked like the banners we see on campus; now, its just a guy with no text to explain it.

4. This is definately a difficult site to work in, need more links to other websites, need to be able to go directly to what individual is looking for, even the search feature works poorly